## Team Building, Innovation, and R.O.I.

An Executive's Guide to Boosting the Bottom Line



by Anne Thornley-Brown, MBA President, Executive Oasis International http://www.executiveoasis.com @executiveoasis



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## Why Team Building

## Unleashing Bottom Line Results From Team Building



Team building is one of the most effective tools that executives have at their disposal to fuel corporate success. Yet, it is often underutilized and lacking in focus. By understanding the complex nature of team building and the subtle choices that influence success, executives can unleash the power of team building to boost bottom line results.

Since 1996, Executive Oasis International, a Toronto based team building firm, has served companies from 19 countries in North America, Asia, the Middle East, the Caribbean, and Africa. Teams walk away with tools and strategies to resolve **specific** business challenges. In fact, revenue-generating projects can be integrated into team building to generate results that flow directly to the bottom line.

#### **Overview**

- Why Team Building
- What Executives Have to say About this E-book
- Executive Summary
- Why This E-book
- Team Building and the Bottom Line
- Essential Ingredients for Effective Team Building
- <u>Team Building vs Team Recreation: Can You</u> <u>Spot the Difference?</u>
- <u>Virtual Team Building</u>
- The Role of Fun in Corporate Team Building
- <u>Keys to Planning Effective Team Building</u>
- The Value of Team Building Simulations
- Team Building in Tight Timeframes

- Top 13 Team Building Pitfalls
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- Calculating Team Building R.O.I.
- About Anne Thornley-Brown
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  - EXECUTIVE

## What Executives Have to Say About This E-book



Time is money. A well-organized executive retreat or team building session demonstrates the importance to participants. It conveys the messages that the organizers/company respect their time. Anne Thornley-Brown has created a very thorough review of the issues that should be considered to make best use of the time allotted by the company and employees to achieve particular company/team goals.

To some, these tips/suggestions may seem to be intuitive or insignificant but experience has shown that even a small miss can have a significant impact. Disciplined preparation improves your chances.

I am a strong believer in senior officer involvement.... and the rules to be aware of when you participate. It is important that all participants know and respect your role. Most company success comes from the direction and vision at the top. There is no better place to set the direction, seize a particular "opportunity", and demonstrate the talk you walk and that you walk the talk. You play by the same rules. If you are on time everyone will be, however, if you are not so inclined, it can have a very negative impact.

Congratulations on your success in the niche you have carved out. Good luck with the e-book.

#### Bob

Robert F. Latham, Board Member, BSM Wireless Chairman of the Board, Datacom Wireless Former President and CEO, Bell Cellular Group VP, A/President, Bell Business Solutions, Bell Ontario

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Executive	Here are the most important things for busy executives to keep in mind to keep executive
Summary	retreats and team building on track and ensure that you generate bottom line results.
Page 7	<ul> <li>Team building is not an event. Expertly facilitated team building generates bottom line results</li> </ul>
Pages 7, 8 - 9	<ul> <li>Set clear objectives and tie them to specific, measurable improvements in team and business performance.</li> </ul>
Page 9 & 29	<ul> <li>Never delegate key decisions about team building to inexperienced or junior team members who don't have a grasp of organizational strategy. Delegate fact-finding, research, and logistics but never authority for key decisions.</li> </ul>
Page 13 - 16	Remember that recreational activities are not a substitute for team building.
Page 17	Select inclusive activities in which all team members can participate
Page 21 - 22	• Meet with the facilitator at 3 strategic points. It doesn't take much to unleash the power of team building. All it requires from the sponsoring executive is an initial meeting or conference call and 3 checkpoint meetings or conference calls to keep things on track.
Page 26	• Allocate enough time for team building and don't cut it short. Unless you schedule a series of meetings, it is impossible to generate bottom line results and make the session interactive and fun in 2 hours or half a day.
Page 24, 25, & 34	<ul> <li>Don't scrimp on the debriefing and business application exercises</li> </ul>
Page 22	<ul> <li>Always have a post-mortem and follow-up sessions with the facilitator.</li> </ul>
Page 29	Avoid the top 12 team building pitfalls
Page 40	<ul> <li>Avoid risks. Keep the liquor under control and avoid extreme activities.</li> </ul>
Page 44	• Stretch your team with team building that generates revenue and pays for itself.

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## **About** This E-book



## The Shape of Turbulence

## Why This E-book



In 2002, the world was struggling to emerge from a tumultuous period. A year earlier, the dot com bubble had burst and the NASDAQ had plummeted. Just when it appeared that things couldn't get any worse, the 9/11 attacks transformed the world forever.

That year, my company received a phone call from a prospective client. The person on the line asked for information about "team building but it quickly became clear that is not what the company was seeking. Instead, the team planned to spend a night at a hotel and participate in an activity 'just for fun'.

"Your CEO is willing to spend money on this?" I asked. "Yes" my contact replied. I was stunned.

It seemed odd that a company was spending on a night of fun when the economy was in a tailspin. Similar requests soon followed. Corporate socials and team fun play an important role in boosting team spirit and shaping a vibrant corporate culture. But, an over-emphasis on fun during turbulent times is like **Nero fiddling while Rome burned**.



In 2003, SARS hit **both** Toronto and Asia. The Toronto tourism sector experienced a dramatic downturn and there was a ripple effect on **many** industries. The retail sector was pummeled as people avoided malls and large gatherings. Even the film and television industry was hammered as cast and crew were too scared to come to Toronto. There were lay-offs. Workloads increased. Employees were burning out. Companies no longer had the time for 2 - 3 day retreats.

The economy gradually recovered but the bottom line focus of team building never returned. Companies specializing in recreational activities started to market them as "team building". Gradually, team building was being replaced with corporate play days. Companies were spending less and less on facilitated team building to improve team performance and more and more on recreational activities.

In September 2008, the global economy came crashing down. This ushered in a period of unprecedented turbulence and change. The global tourism, hotel, and hospitality sectors were hit particularly hard. Some hotels sent their staff to community colleges for one semester facilitation skills courses to learn to debrief their recreational activities. These were marketed as "team building", but there was little depth.

In less than a decade, the time allocated for team building had declined from 3 days to 2 days to 1 day and, eventually, to ½ a day and **2 hours**.

In response, some team building companies drastically reduced the length of their sessions and **devoted only 15 minutes to 1**/<sub>2</sub> an hour to a quick debrief.



Fast forward to today. Before the COVID-19 pandemic, the global geo-political is undergoing massive transformation. Off-sites had become rare. Uncertainty caused many companies to curtail spending on consultants, facilitators and team building. **Yet, foolishness and folly are taking over corporate agendas** ....the more outlandish the better. Everything from axe throwing to smashing objects in rage rooms to mud obstacle courses have become the order of the day. Some of these pose a risk of serious injury.

Then, COVID-19 sent shockwaves throughout the economy. Remote work and virtual teamwork became a reality for the majority of the global workforce. Meeting and travel bans meant that team building and executive retreats had to "go virtual."

## What you can Expect From This E-book

Team Building, Innovation, and R.O.I.: An Executive's Guide to Boosting the Bottom Line is a call for a return to sanity in team building. It is designed to stimulate discussion and an exploration of how team building can, once again, be used by executives as a vehicle for boosting the bottom line. The strategies and tips that I have included are based on the missteps that I have observed companies make over and over again during the past 20+ years. We'll explore:

- the main ingredients for designing effective team
- the keys to planning effective team building
- pitfalls to avoid
- the steps involved in measuring team building R.O. I.

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## Team Building & the Bottom Line



## Executives who perceive team building as a cost-centre are missing the mark.

Through team building team cohesiveness is enhanced to
improve business results. A facilitator guides participants
through predictable phases of team development,
exercises, and discussions. These are debriefed and
mined for insights, tools, and strategies to improve team
interaction and performance.

Many team building sessions include recreation. While team building can be enjoyable, fun is not the primary purpose.

# Benefits of Team BuildingTeam building is not just any experience shared by a team. It is a facilitated process with clearly<br/>defined outcomes. Effective team building requires planning, organization, execution,<br/>debriefing, and follow-up. Team building enhances team effectiveness to:

- Foster innovation.
- Re-shape corporate culture.
- Manage Change and Uncertainty.
- Break down silos and enhance cross-functional teamwork.
- Thrive in a fast-paced environment.



- Produce results in tight timeframes.
- Identify and resolve business challenges.
- Inspire teams that are tired or discouraged.
- Spot and respond to marketplace trends.
- Identify and tap into emerging market niches.
- Ensure smooth hand-offs during times of transition.
- Provide a shared set of tool of brainstorming, decision-making and planning.

## Measurable Team Building Results



Not only can team building pay for itself, the tools, strategies, and initiatives designed through team building can generate **measurable** bottom line results. Here is how it works:

- Identify the SPECIFIC business issues and challenges the team and organization are facing.
- Description Pinpoint the SPECIFIC improvements you need to see.
- □ Set the targets. (Above all effective team building must be measurable.)
- □ Assemble and brief the team.
- □ Through upbeat and fun <u>business simulations</u>, familiarize teams with a shared toolkit for brainstorming, decision-making, and planning.
- Debrief the experience.
- □ Analyze **SPECIFIC** business issues and challenges and generate solutions.
- □ Identify next steps.
- □ Follow-up.
- Measure results.





Identifying KeyPinpoint and begin to analyze the key business issues that are keeping the executive team up at<br/>night. Clarify:

Key Business Issue Facing (Insert Name of Company)

Causes:

- Required Improvements:
- Industry Trends:
- Competitive Analysis:

- Models for Success:
- Suggested Action Steps:
- Measures of Success:

One of the fundamental flaws that we have observed in over 20 years of designing and facilitating team building is that many organizations delegate key decisions to employees who don't have a grasp of organizational strategy.

Team building should never be used as a "practice run" or an opportunity to give junior employees practice in project planning and management. You'll end up with a corporate play day. If employees need practice, let them plan a strictly recreational event, the company picnic or Christmas party.

The sponsoring executive should retain authority for key decisions including selection of a facilitator and approach, sign-off on the agenda and content. Logistical details can be delegated.

When organizations face intense pressure in the marketplace, it is not the time for business as usual. Invariably the challenges your company is facing cannot be resolved by any single department operating in isolation. It is critical to move beyond your traditional silos and assemble a number of SWAT teams to address critical business issues.

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## Keeping Team Building Strategic Through Careful Delegation

Fostering Innovation Through Cross-functional SWAT Teams □ Each team should focus on one core issue and report to a specific member of the senior management team.

There should be representation from the various departments that have an impact on resolving each specific issue. Representation should not be restricted to members of the leadership team. Instead, frontline employees with director customer, supplier and business partner contacts can add tremendous value to the team.

- □ Assign each team the responsibility for analyzing a specific business issue, brainstorming, exploring alternatives and generating a number of action plans for executive consideration.
- □ Teams meet weekly bi-weekly with tasks and action items assigned in between meetings.

The role of facilitators is to:

- help the teams gel
- improve the effectiveness of meetings
- provide energizers (one energizer kit for each team would be ideal)
- facilitate brainstorming sessions

Engage an external or internal facilitator to work with the teams. Invest in facilitation training for the cross-functional team leaders to help jumpstart the process.

Project teams can get bogged down if team members possess a vast storehouse of technical knowledge but little expertise in conducting effective meetings, problem solving, brainstorming solutions, and conflict management. An opportunity to add value through team building is to engage internal or external facilitators to work with the various project teams that have been deployed throughout your organization.

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## Caution: Danger up Ahead



### Extreme and dangerous activities have no place on the corporate agenda.

## Alcohol: Proceed with Caution



Danger can take many forms. When alcohol is thrown into the mix, ensuring safety isn't easy. Excessive consumption of alcohol in the corporate environment can be problematic for a number of reasons. Many organizations expect alcohol to be available during company functions including team building and executive retreats.

Think this has nothing to do with the bottom line? Think again. It can be expensive to settle lawsuits and, as Uber has learned, one cannot put a price tag on the irreparable damage to brand equity when situations go awry.

Even for a one day team building sessions that ends with a reception, there are liability issues if a participant gets into an accident and injures after consuming excessive alcohol consumption.



During a retreat, especially when a corporate group is in a stunning foreign setting, alcohol can flow freely. When everyone is having fun, it's easy for employees to forget about their personal safety. It is also easy for companies to forget about Duty of Care.

Wired Magazine explored some of the challenges, highlighting the conclusions of a Cornell University study noting:

"...a close connection between permissive workplace drinking cultures and sexual harassment. And while blaming sexual assault on alcohol would be a mistake, many incidents involve people who have been drinking. In short, heavy drinking at work or conferences makes employees–especially women–less safe." **Tech's Alcohol-Soaked Culture Isn't A Party For Everybody** 

There is the possibility of injury if alcohol is consumed before participating in a demanding activity.



## **About** Anne Thornley-Brown



President, Executive Oasis International

Team Building Facilitator/OD Consultant Education: MBA, MSW **Experience:** 20+ Years **Global Reach:** Companies from 18 countries

Anne Thornley-Brown, founder and President of Executive Oasis International. Anne has worked with clients in a variety of industries including telecommunications, banking, pharma, the airline industry, transportation, and the entertainment industry.

Anne has facilitated team building and workshops from 18 countries including North America (Canada, USA), The Caribbean (Jamaica, Dominica, Barbados), The Middle East (Dubai, Oman, Saudi Arabia, Bahrain), Asia (Singapore, Malaysia, Thailand, India), Africa (South Africa, Egypt, Sudan).

Anne's clients have included Holt Renfrew, Bell Mobility, Telus Mobility, Rogers Communications, Bell Mobility, Nakheel/Dubai World, Bidvest (South Africa), Roche, Scalar Decisions, Manulife Financial, Ingram Micro, OCBC Bank – Malaysia, EPICPCS - USA, Sittercity, Xerox, IBM, and IKEA.

During 18 tours of Asia, Anne has delivered seminars to over 2000 executives and managers In Asia, participants from a variety of organizations including Petronas, Samsung, Malaysian Airlines, Digi, Mobil/Exxon, Thai Airlines, Proton and Perodua, Bangkok Airways, and Dell Computers have attended her public workshops.

Anne is also a popular blogger. She has written for Plan Your Meetings by MPI, The Huffington Post, Event Manager Blog, Cvent Blog, EventMobi Blog, and Elite Meetings.



## **About Executive Oasis International**



With major shifts in the global geo-political landscape, the economy and business climate have entered a time of turbulence and uncertainty. As businesses become increasingly complex, connectivity is decreasing, and silos are becoming more entrenched. Effective cross-functional teamwork is a key driver of corporate success.

In the midst of turbulence, even organizations with strong performance need to be alert, on top of their game, agile, and proactive enough to seize opportunities. Organizations need to spot and respond effectively to the trends that will have an impact on their business.

Since 1996, Executive Oasis International, a Toronto team building and OD consulting firm, has helped rapidly changing organizations from 18 countries:

- Foster innovation.
- Strengthen team cohesion.
- Re-shape their corporate culture.
- Inspire teams that are tired or discouraged.
- Identify and tap into growing markets.
- Break down silos and improve crossfunctional teamwork
- Design & execute innovative strategies to stay ahead of the competition.







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## We'll Bring our Oasis to You



We have served clients from 18 countries including Canada, USA, Jamaica, Barbados, Dominica, Singapore, Malaysia, Thailand, United Arab Emirates (Dubai), Bahrain, Saudi Arabia, South Africa, Sudan. Clients have included Holt Renfrew, Bell Mobility, Mars Canada, Sittercity, EPICPCS, Caribbean Development Bank, GSK – Saudi Arabia, Sidra Capital (Saudi Arabian), Bidvest (South Africa), and CAPO Diary – A Dal Company (Sudan).

## **Partial Client List**

We specialize in the design and facilitation of executive retreats, team building, meetings, and brainstorming services. We also offer management consulting, organizational development (OD) and keynotes for conferences.

Why an Oasis

From time immemorial, weary travellers have wandered through the desert in search of the next oasis to refuel, re-chart their course, and find the strength to continue their journey.

In the same spirit, Executive Oasis International creates a safe haven for corporate teams to pause, refuel, and pick up tools and strategies to help them on their journey to success.



**Oasis = A place of calm and growth in the midst of turbulence.** 



## **Testimonials** What Clients Are Saying Executive Oasis International

"The retreat went well. Anne provided useful techniques and was enthusiastic and informative. The leadership team enjoyed itself and learned so much about the value by each participant from our Leadership Team."

#### Bob Boaldin, Founder/CEO EPICPCS Elkhart, Kansas

"We recently employed Anne Thornley-Brown for a weekend teambuilding event in Dubai. The purpose of our retreat was to achieve a number of objectives:

- 1. Understand some of the barriers to successful team communication.
- 2. Realise the different styles each of us employed in our daily work.
- 3. Develop quicker and more focused tools for brainstorming.
- 4. Identify techniques to realising and then managing obstacles.
- 5. Think about current business issues and develop plans to work them through.
- 6. Have some fun!

The above were all achieved during the weekend through a combination of business exercises and fun activities. Anne managed to keep us all focussed and alert throughout the two days, as well as joining in a lot of the activities. All of the events were well developed & managed. We had a great time and took away a number of good learnings.

I have no hesitations in recommending Executive Oasis International to any interested companies."

Akhtar Zahid, General Manager, CAPO., The Dal Group of Companies, Sudan

**C** "During the team building session for the sales representatives of our Metal Division, we had an opportunity to experience an approach which was quite different from other programs that we have seen. All the members of our sales team were happy with the theme: **Survival Marooned in Jamaica's Cockpit Country**. You certainly helped build a better team spirit within our division."

#### Ernie Sweeney, Vice President Wurth Canada

"Very well done! I admire the style in which the session was conducted and the manner certainly catalyzed active participation and discussions. Initially, it seemed to be just a series of enlightening discourses on increasingly sophisticated customer needs, the volatility of market vicissitudes, and the importance of cohesive teamwork. The real eye opener was that all participants were required to apply in a real life situation; within a specific time frame; all relevant business principles. The performance parameters and results were measured and shared with the entire group. The experience of actually applying what is preached is exciting and invaluable. The most valuable aspects of this session were the various tools that can be applied to assess relevant factors before a plan is put into action."

#### Ooi Joo Hong, Deputy General Manager (Marketing), Perodua Sales Sdn Bhd (Malaysia)

"I believe mixing the different levels of employees was critical to the success of the activities and projects. All energizers and immunity challenges were excellent. I plan to encourage my staff to more freely. The mind maps encourage equal participation from all."

Chris Goodwin, Store Manager, Mister Safety Shoes, Toronto



"We had the pleasure of having Ms. Thornley-Brown assist us in developing an Arctic Simulation experience for 35 members of our team. Through the lead up to the event, Anne made herself available for discussion, planning and brain-storming. She was able to put together an effective, tailored package which aligned very well with our key challenges. Anne facilitated the sessions and empowered us to find unique and effective solutions within a collaborative environment. Thanks Anne!"

## David Peterson, Executive Director, Indian and Northern Affairs Canada

"This was a great team building event. It helped generate some healthy competition while encouraging teamwork. It was a **BLAST!!**"

### Pam Lepofsky, Manager, Internal Control, Xerox Canada

"Great fun, good exercise and challenging activity"

## George Abate, Vice President, Chief Accountant Xerox Canada

"Anne has tremendous expertise as a team building specialist and presentation skills coach. I hired Anne to train our in-house trainers in the delivery of training programmes. It was an excellent investment. Not only did she connect with the group immediately, but she also had them fully engaged to the very end. I also personally benefited by sitting through a few of her sessions. I would certainly hire Anne again."

#### Phillip Brown, Director, Human Resources & Administration at Caribbean Development Bank, Barbados

"A great team building event! Well developed and well executed!"

David Peneycad, Chief Administrative Officer, Grant Thornton

**11** "The pacing was very good - perfect. There was no opportunity to lose interest. You are an excellent speaker. I really enjoyed listening to you!"

#### Deepa Chander, Manager, Financial Services Novo Nordisk Canada

"Fantastic - lots of fun. Everything was great. The outdoor activities were my favourite. Everyone had a great time getting to know each other."

#### Anu Holt, Reporting Analyst, Rogers Communication (Fido)

"Thank you Anne for keeping me motivated throughout the conference. I will use the tools (e.g. mind maps, force field analysis, storyboards, flow charts) as everyday problem solving techniques."

#### Celeste Thompson, Store Manager, Mister Safety Shoes, Toronto

"Anne is powerful and talented trainer. She captivates her audience and teaches them new skills through intelligent, interactive, and enjoyable instruction."

#### Michael Waterfield Management Consultant

"We continue to be impressed with the depth of information that you are able to uncover and assess...."

Miguel Gonsalves, Director, TELUS Mobility

"Excellent facilitator. She greatly respected and accommodated our differences in learning styles. I left the session with many ideas and practices to think about and implement." Alison Saunders, Manager, Ikea



## **Executive Oasis International Team Building in Action**

Team Building Simulations	Availability	Managing Change & Uncertainty	Breaking Down Silos	Cross-Functional Teamwork	Fostering Innovation	Producing Results in Tight Timeframes
	Globally					
Visexecutaries *	-	•	•	•	•	•
Inc. Inc.	Globally		•	•		
Restaurant Inc.	Globally	٠	٠	٠		•
Viral Video DIY	Toronto			•	•	•
Wilderness Survival	Canada	•		•	٠	•
Wilderness Survival USA	USA	•		•	•	•
Winter Team Building	Canada	•		•	٠	•
Black Gold Quest	UAE	•		•	•	•
Desert Survival	UAE, Oman	•		•	•	•
Desert Survival USA	USA	•		•	•	•
Island Survival	Jamaica, Caribbean	•		•	•	•
Mountain Survival	Oman	•		•	•	•
Beach Team Building	UAE, Asia	•		•	•	•

#### \*= Pronounced Viz-Zec-Cue-Taries

	Availability	Managing Change & Uncertainty	Cross-Functional Teamwork	Improving Hand- offs & Transitions	Financial Acumen	Thriving in a Fast-Paced Environment
<u>Cash Flow Game</u> <u>Polo Team Building</u>	Toronto	•			•	
	Globally	٠	•	•		•



	Team Building Destinations	Sample Team Building	Synopsis
<u>Global</u>	Companies in every corner of the globe can benefit from these facilitated indoor team building simulations.	Visexecutaries *	Visexecutaries = Visionary Executives An Apprentice inspired simulation familiarizing teams with a toolkit that they use to design, plan and execute a real, revenue-generating project.
			*= Pronounced Viz-Zec-Cue-Taries
		Inc. Inc.: Breaking Down Silos	In this highly customizable and scalable simulation, participants experience roles that are very different from their current organizational roles.
		Restaurant Inc.	Inspired by restaurant wars on reality TV cooking shows, this version of Inc. Inc. involves participants in designing the marketing strategy for a simulated restaurant and preparing signature dishes.
		Cash Flow Game	Robert Kayosaki's popular board game that teaches financial principles, an understanding of the stock market, and business against the backdrop of a changing and uncertain economic climate.
<u>Toronto</u>	A multi-cultural urban centre in close proximity to rural and lakeside resort areas.	Viral Video DIY	Participants design, crew, shoot and launch a viral video.
<u>Dubai</u>	What better place is there to explore the dynamics of accelerated change and growth than in a destination that has undergone the most dramatic transformation on earth? Simulations can be offered in the desert, on the beach, or in the mountains	Quest for Black Gold	In the desert, teams complete as they prospect for oil. The race is on as they locate and assemble a broken oil derrick and complete to pump oil. The debriefing focuses on uncovering hidden business opportunities.



	Destination Highlights	Survivor Team Building Series	Sample Tools	Sample Activities
	While exploring the local culture, teams have an opportunity to bond through destination specific outdoor team challenges.	Our Survivor team building retreats explores the dynamics of change and innovation. Facilitated themed exercises provide an opportunity to strategize away from day-to-day pressures.	<ul> <li>Idea Chains</li> <li>Grids</li> <li>SWOT Analysis</li> <li>Force Fields</li> <li>Storyboards</li> </ul>	<ul> <li>Orienteering</li> <li>GPS Challenge</li> <li>Firestarter Challenge</li> <li>Outdoor Cooking</li> <li>Obstacle Courses</li> </ul>
<u>Canada</u>	Against the backdrop of the changing seasons a range of outdoor team challenges can be incorporated into team building.	Winter Team Building	Same	<ul> <li>Snowshoeing</li> <li>Dog sledding</li> <li>Quinzhee Building</li> </ul>
	Each region of Canada has diverse cultural highlights to explore.	<u>Wilderness Survival</u>	Same	<ul><li>Night Hike</li><li>Horse Riding</li><li>Canoeing</li></ul>
<u>USA</u>	The diverse regions of the USA provide an opportunity for beach, Mountain, desert, and snow team challenges.	Wilderness Survival USA Desert Survival USA	Same Same	Same 4 X4 Jeep Off-roading
<u>Dubai</u>	Exploration of Bedouin culture and traditions adds a rich experience to team building in Dubai.	Desert Survival	Same	<ul> <li>Dune Bashing</li> <li>Camel Safari</li> <li>Desert Camping</li> </ul>
<u>Oman</u>	Majestic mountains with sweeping panoramic views contrasting themes and landscapes rocks, caves, exotic Middle Eastern architecture, secluded beach hideaways, lush oasis springing from rocky mountains.	<u>Mountain Team Building</u> <u>Beach Team Building</u>	Same	<ul> <li>Souk GPS treasure hunt</li> <li>Abseiling</li> <li>Mountaineering</li> </ul>
<u>Jamaica</u>	A tropical island with world class resorts for retreats, meetings, and incentives. Beach, rainforest, and mountain adventures are available.	Island Survival	Same	<ul> <li>Challenges on the Beach</li> <li>Swimming horses</li> <li>Jamaican Cooking</li> </ul>
<u>Malaysia &amp;</u> <u>Singapore</u>	Experience the local culture and diverse landscapes. Keep abreast of emerging technology.	<u>Jungle Survival</u> Beach Team Building	Same	<ul> <li>Jungle Camping</li> <li>Make bamboo dishes, utensils, &amp; water bottles</li> <li>Aboriginal cooking</li> </ul>

